

# Local Authority Bus Services Reform: Delivering Better Bus Services for your Area

[Prospero House, 241 Borough High Street, London, SE1 1GA](#) | Wednesday 24th May 2017

10.15 Registration & Morning Refreshments

11.00 Chair's Introduction

⇒ **Professor Peter White**, Professor Emeritus, University of Westminster

11.05 **Morning Policy Session**

- Comprehensive overview of the Bus Services Act
- What opportunities does the Act present to your area? How can you best utilise them?
- Local franchising arrangements: regulating and developing this model
- Enhancing the partnerships between local authorities and bus operators
- New bus travel apps: encouraging companies to share details about routes, fares & timetables
- Oyster-style schemes: introducing standard ticketing rules in your area
- Ensuring bus routes support local economic development
- The impact of regional English devolution settlements

⇒ **Stephen Joseph**, Chief Executive, Campaign for Better Transport

⇒ **John Pope**, Policy Advisor, Public Transport Consortium, LGA

⇒ **Hilary Chipping**, Deputy CEO/ Head of Infrastructure, South East Midlands LEP

⇒ **Linda McCord**, Senior Stakeholder Manager, Transport Focus

13.15 Networking Lunch

14.00 **Afternoon Practice Session**

- Good practice case studies from LAs delivering a robust and cost-effective local bus service
- Understanding what different passengers value in bus services
- Sharing strategies in improving reliability and punctuality

⇒ **Giles Fearnley**, Managing Director, First Bus

⇒ **Tom Hennessey**, Head of Transport, Access & Road Safety, Hertfordshire County Council

⇒ **Andy Gibbons**, Head of Public Transport, Nottingham City Council

⇒ **Peter Shelley**, Head of Passenger Transport, Hampshire County Council

15.30 Chair's Summary & Event Close

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