

Universal Credit in 2018: The Next Steps for Implementation

Taking place in Zone 1 Central London (Venue TBC) | Thursday 29th March, 2018

10.15 Registration & Morning Refreshments

11.00 Chair's Introduction

11.05 Morning Session: Moving Towards Full Service Roll-Out

- Universal Credit in 2018: Preparing for the full service roll-out and next steps
- The impact of Universal Credit so far and emerging issues
- The Government's plans and timescales for further implementation
- What have the barriers to successful roll-out been so far, and how can they be overcome?
- Supporting claimants making the transition to Universal Credit
- Tackling waiting times for first payments to be made
- The key role of employment support organisations in supporting claimants from welfare into work
- Ensuring safeguards within the system

13.15 Networking Lunch

14:00 Afternoon Session: Learning From Experience and Preparing for the Future

- Assessing the progress made and the challenges faced by authorities where Universal Credit has been introduced
- Key lessons learned so far from local authorities, housing associations and other agencies
- Supporting claimants with IT skills and managing their claims
- The impact of Universal Credit on employment
- Success stories of effective partnership working

15.30 Event Close

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