

Police Integrity: Reforms to the Complaints and Disciplinary Systems

[ETC Venues Prospero House, 241 Borough High Street, London SE1 1GA](#) | Tuesday 27 February

10.15 Registration & Morning Refreshments

11.00 Chair's Introduction - **Gary Kitching**, *Former Chief Officer, Suffolk Constabulary*

11.05 **Transforming Police Discipline: Government action and strengthening your procedures**

- *Policing and Crime Act 2017*: overview of reforms to police integrity
- Improving accountability, transparency and independence in the disciplinary system
- Assessing the procedural impact and preparing your organisation

⇒ **Rupert Bailey**, *Head of Police Discipline, Police Integrity Unit, Home Office*

11.45 **Changes to the Police Complaints System**

- Police complaints: increasing public confidence and satisfaction
- Understanding extended powers and oversight for PCCs
- Increasing customer focus and moving away from blame and misconduct

⇒ **Chief Superintendent Matthew Gardner**, *Directorate of Professional Standards, Metropolitan Police*

⇒ **David Peet**, *Chief Executive, Derbyshire Police and Crime Commissioner's Office*

13.15 Networking Lunch

14.00 **Good practice in raising police standards**

- Embedding the reforms successfully
- Practical strategies to build trust in your procedures from officers and staff
- Overcoming barriers to increase public confidence in the police service

⇒ **Lee Catling**, *Head of Professional Standards Department, Kent Police*

⇒ **Nick Wilcox**, *Barrister, 5 Essex Court*

15.25 Chair's Summary

15.30 Event Close

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