

The Future for Patient Safety Investigations

Taking place in Zone 1 Central London (Venue TBC) | Thursday 24 May 2018

10.15 Registration & Morning Refreshments

11.00 Chair's Introduction

11.05 Morning Session: Improving Patient Safety Investigations

- Understanding the current legislative framework for patient investigations and your responsibilities
- Overview of the new Health Service Safety Investigations Body (HSSIB), its impact and new legal powers
- What are the main obstacles to effective patient safety investigations and how to overcome them
- How does the Duty of Candour fit into patient safety investigations?
- Ensuring patient confidentiality at all times during an investigation
- Establishing a culture of learning, not blame: creating a 'safe space' for an investigation to thrive
- The role of senior leadership in driving learning from patient safety investigations
- Responding decisively in order to learn lessons and make improvements

13.15 Networking Lunch

14:00 Afternoon Session: Sharing Best Practice

- How have other organisations developed a focus on learning from mistakes?
- Establishing effective governance principles to support investigations
- Effectively supporting patients & families during an investigation
- What can we learn from other industries and their post-accident investigations?

15.30 Event Close

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