

Improving Hospital Food: Meeting the Standards and Developing a Successful Strategy

[Prospero House, 241 Borough High Street, London, SE1 1GA](#) | 12 July 2017

10.15 Registration & Morning Refreshments

11.00 Chair's Introduction: *Sue Johnson, Independent Consultant & Leadership Coach*

11.05 Morning Session: Meeting the Hospital Food Standards

- Progress and developments since the *2014 Hospital Food Standards Panel Report*
- The role of central government and the transfer of responsibility to NHS Improvement
- Developing your Food & Drink Strategy to suit your hospital's needs
- Meeting the standards when faced with budgetary pressures & resource constraints
- Involving nursing and clinical staff in the provision of hospital food
- Raising food quality by working with contract caterers and suppliers
- Continuing improvements in food quality and patient experience
- How to evidence improvement and build on those results

⇒ *Simon Corben, Head of Profession for Estates and Facilities, NHS Improvement*

⇒ *Jill Venables, Head of Facilities and Contracts, Royal Cornwall Hospitals NHS Trust*

⇒ *Dr. Susannah McWilliam, Programme Manager - Food for Life Hospitals, The Soil Association*

13.00 Networking Lunch

13.45 Afternoon Session: Developing Your Strategy and Sharing Good Practice

- Good practice examples of Food & Drink strategies and how they are being developed
- Learning lessons from the first two years of improved hospital food
- Improving health outcomes through better food options
- Overcoming common obstacles and learning from innovative practice

⇒ *Philip Shelley, Immediate Past National Chair, Hospital Catering Association*

⇒ *David Jones, Director of Estates and Facilities, Western Sussex Hospitals NHS FT*

⇒ *Sarah Gigg, Deputy Director of Nursing & Lead for Nutrition, Kingston Hospital NHS FT & Carlin Conradie, Senior Dietician, Kingston Hospital NHS FT*

⇒ *David Passant, Divisional Manager - Facilities, University Hospitals of Morecambe Bay NHS FT & Jackie O'Brien, Catering Manager, Royal Lancaster Infirmary & Tracy Litt, Catering Manager, Furness General Hospital & Westmorland General Hospital*

15.25 Chair's Summary

15.30 Event Close

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