

Improving Hospital Discharge and Reducing Delayed Transfers of Care in Your Area

Etc. Venues [Liverpool Street, Bishopsgate Court, 4-12 Norton Folgate, London, E1 6DQ](#). | Wednesday 29th November

10.15 Registration & Morning Refreshments

11.00 Chair's Introduction - Sue Johnson, Independent Consultant & Leadership Coach

11.05 Morning Session: Hospital Discharge and DTOCs

- Identifying the key operational symptoms of Delayed Transfers of Care in your area
 - The significant role of social care in reducing discharge delays
 - Making use of and implementing the High Impact Change Model
 - Implementing the NICE guidelines on the transition between hospitals and community settings
 - Adopting processes to get community support in place quickly
 - Reducing delays without causing issues further down the patient pathway
 - Establishing and developing local leadership to overcome fragmentation
 - Improving data sharing between agencies to improve hospital discharge
 - The importance of housing in getting patients from hospital to home in a safe and timely manner
- ⇒ **Ashley McDougall**, Director, Local Government Health and Education, National Audit Office
- ⇒ **Sarah Mitchell**, Adult Social Care Improvement Advisor - Former Director of Towards Excellence in Adult Social Care, LGA & Author of the High Impact Change Model
- ⇒ **Dawn Hallam**, IDT Lead, Pembury Acute NHS Trust

13.15 Networking Lunch

14:00 Good Practice Session: Adopting a Whole-System Approach

- Best practice in tackling local delayed transfer of care challenges
 - Integrated working between NHS, local authorities and commissioners
 - 'Discharge to Assess': Providing assessment at home to reduce delays and improve care
 - Changing culture across your workforce to focus on timely & appropriate discharge
 - Embedding a whole-system approach to ensure long term sustainable solutions
 - Reducing delays without causing issues further down the patient pathway
 - Establishing and developing local leadership to overcome fragmentation
- ⇒ **Dr David Evans**, Chief Executive, Northumbria Healthcare NHS Trust
- ⇒ **Professor Martin Vernon**, National Clinical Director for Older People, NHS England
- ⇒ **Emma Bowyer**, Trust Lead for UHS@Home, University Hospitals Southampton NHS FT

15.30 Event Close

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