

Improving Hospital Discharge and Reducing Delayed Transfers of Care in Your Area

Taking place in Zone 1 Central London (Venue TBC) | Wednesday 29th November

10.15 Registration & Morning Refreshments

11.00 Chair's Introduction

11.05 Hospital Discharge and DTOCs: Adopting a Whole-System Approach

- Identifying the key operational symptoms of Delayed Transfers of Care in your area
- The significant role of social care in reducing discharge delays
- Making use of and implementing the High Impact Change Model
- Implementing the NICE guidelines on the transition between hospitals and community settings
- Adopting processes to get community support in place quickly
- Embedding a whole-system approach to ensure long term sustainable solutions
- Reducing delays without causing issues further down the patient pathway
- Establishing and developing local leadership to overcome fragmentation
- Improving data sharing between agencies to improve hospital discharge
- The importance of housing in getting patients from hospital to home in a safe and timely manner

13.15 Networking Lunch

14:00 Good Practice Session

- Best practice in tackling local delayed transfer of care challenges
- Integrated working between NHS, local authorities and commissioners
- 'Discharge to Assess': Providing assessment at home to reduce delays and improve care
- Changing culture across your workforce to focus on timely & appropriate discharge

15.30 Event Close

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1.			Hospital Discharge & DTOCs	29.11.17
2.				
3.				
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