

End of Life Care in 2018: Personalisation, Patient Empowerment & Coordination

Taking place in Zone 1 Central London (Venue TBC) | Tuesday 23rd January, 2018

10.15 Registration & Morning Refreshments

11.00 Chair's Introduction

11.05 National Policy Update

- Update on the latest national policy changes for end of life care
- End of life care in 2018: what can we expect moving forward?
- What are the opportunities for end of life care improvement in a changing NHS landscape?

11.45 Personalisation, Choice & Patient Empowerment

- Developing more personalised care for people approaching end of life care
- The role of personal health budgets in end of life care
- Transforming end of life care in the community and at home

12.15 The Importance of Commissioning, Data & Intelligence in Delivering End of Life Care

- Commissioning quality services that are accessible to all when needed
- What has been the effect of the roll out of shared digital palliative and end of life care records so far?
- How can data, intelligence and metrics help drive improvements and inform decision-making?

12.45 Q&A Panel Session

13.15 Networking Lunch

14:00 Afternoon Session: Coordination in Practice

- Examples of national good practice in the provision of end of life care
- Coordination between agencies & integrating care in the community
- Embedding patient choice and empowerment into your end of life care service
- Ensuring that staff across the health & social care workforce are fully trained, supported and equipped to deliver effective and compassionate end of life care
- Establishing bereavement care pathways to support families and loved ones

15.30 Event Close

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