

Improving End of Life Care: Providing a Compassionate & Coordinated Approach

[Etc Venues, One Drummond Gate, Victoria, London SW1V 2QQ](#) | Thursday 22nd June 2017

10.15 Registration & Morning Refreshments

11.00 Chair's Introduction: **Sue Johnson**, *Independent Consultant & Leadership Coach*

11.05 Morning Session: Improving End of Life Care

- Understanding the national policy landscape for end of life care
 - Meeting the Government's ambitions for end of life care in your provision
 - Delivering consistent, twenty-four hour care in all settings
 - Resourcing community care & reducing hospital admissions
 - How best to deliver a coordinated Personalised Care Plan
 - Commissioning end-of-life care for the greatest impact
 - Embedding the view of families and patients into the design of your service
 - Effective use of the Electronic Palliative Care Co-ordination System
 - Reducing inequalities in access to end of life care
 - Opportunities for end of life care improvement in a changing NHS landscape
- ⇒ **Simon Chapman**, *Director of Policy & External Affairs, National Council for Palliative Care*
- ⇒ **Members of RCN Pain and Palliative Care Forum Steering Committee: Carolyn Doyle**, *Lead Nurse for End of Life Care, Barts Health NHS Trust* & **Isabel Quinn**, *Programme Leader for Palliative Care, Northumbria University*
- ⇒ **Nicola Bowtell**, *Analytical Programme Manager—National End of Life Care Intelligence Network, Public Health England*
- ⇒ **Prof Keri Thomas OBE**, *National Clinical Lead, The National GSF for End of Life Care*

13.00 Networking Lunch

13.45 Afternoon Session: Learning from Good Practice

- Strengthening ways of learning & sharing best practice
 - Coordination between agencies & integrating care in the community
 - Improving communication and engagement with patients and their families
 - Educating and training staff across the entire health & social care workforce
- ⇒ **Prof Julia Riley**, *Clinical Lead, Coordinate My Care & Palliative Care Consultant*
- ⇒ **Jo-Anne Holmes**, *Head of Integrated Care, Age UK* & **Linsey Lambeth**, *Strategic Lead for Service Design and Development, Age UK*
- ⇒ **Diane Laverty**, *Chair, National Nurse Consultant Group for Palliative Care* & **Jane Naismith**, *Nurse Consultant, St. Joseph's Hospice*

15.25 Chair's Summary

15.30 Event Close

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