

# Care Home Inspections: Meeting the Updated CQC Assessment Framework

Taking place in Zone 1 Central London (Venue TBC) | Thursday 25th January, 2018

## 10.15 Registration & Morning Refreshments

## 11.00 Chair's Introduction

## 11.05 Morning Session: Meeting the Guidelines & Achieving Success

- Overview of the CQC guidance for residential adult social care services
- Update on the changes to the key lines of enquiry and rating characteristics
- Developments in the inspection process
- Ensuring that your service is safe, effective, caring, responsive to people's needs and well-led
- Evidencing to inspectors the key characteristics of good & outstanding services
- Key measures for success for residential care homes and nursing homes
- Exceeding the minimum government regulations and surpassing fundamental standards
- Moving from Good to Outstanding: What steps can you take?
- Measuring performance and making improvements following an inspection

## 13.15 Networking Lunch

## 14:00 Afternoon Session: Examples of Success

- National examples of achieving and maintaining outstanding standards for care homes
- How have leading services prepared for inspections?
- How to support staff through an inspection
- Experiences of undergoing an inspection under the current key lines of enquiry: key things to be aware of

## 15.30 Event Close

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