

Preparing for Care Home Inspections: Meeting the Updated CQC Assessment Framework

[110 Rochester Row SW1P 1JP](#) | Wednesday 26th September, 2018

10.15 Registration & Morning Refreshments

11.00 Chair's Introduction

⇒ **Sue Johnson**, *Independent Consultant & Leadership Coach*

11.05 Morning Session: Guidelines Update & Achieving Success

- Overview of the CQC guidance for residential adult social care services
- Update on the changes to the key lines of enquiry and rating characteristics
- Developments in the inspection process
- Key measures for success for residential care homes and nursing homes
- Exceeding the minimum government regulations and surpassing fundamental standards
- Moving from Good to Outstanding: What steps can you take?
- Measuring performance and making improvements following an inspection

⇒ **Debbie Martin**, *Senior Clinical Consultant, Care 4 Quality*

12.45 Networking Lunch

13:30 Afternoon Session: Practical Examples of Success

- National examples of achieving and maintaining outstanding standards for care homes
- Evidencing to inspectors the key characteristics of good & outstanding services
- Ensuring that your service is safe, effective, caring, responsive to people's needs and well-led
- How have leading services prepared for inspections?
- How to support staff through an inspection
- Experiences of undergoing an inspection under the current key lines of enquiry: key things to be aware of

⇒ **Emma Ellis-Clark**, *Acting Regional Manager South East, Brain Injury*

15.30 Event Close

[Event Page](#) | [Register Online](#)

For more information contact Customer.Services@westminster-briefing.com | 020 7593 5657

Booking Form

Pricing (excl. VAT)	
Private Sector	1 Place: £295 2+ Places: £245 each
Public Sector	1 Place: £245 2+ Places: £195 each
Charity Sector & Not for Profit	1 Place: £195 2+ Places: £145 each

Delegate Details				
Delegate Name	Position	Email	Briefing Title	Date
1.			Care Home Inspections	26.09.18
2.				
3.				
Total number of places:				

Booker Details	
Name:	
Position:	
Organisation:	
Address:	
Telephone:	
Email:	

Method of Payment - please tick

Please invoice my organisation for £ + VAT (at 20.0%) Quote P/O No:

If you have a Westminster Briefing Loyalty code please enter it here:

I wish to pay by credit card VISA, MASTERCARD OR AMEX /GPC card

Name on Card:		Credit/GPC Card Number:	
Valid From:		Expiry Date:	
3-digit Security Code:		Telephone Number of Cardholder:	

Invoice Details - if different from above

Name :		Position:	
Organisation:			
Cost Centre Code:			
Address:		Email:	
ACCOUNTS Telephone:			

I/We agree to notify you of all cancellations and changes in writing no later than 30 days prior to the date of the event. I/We further agree to pay £150 administration charge per place on cancellation. If registration or cancellation is received less than 30 days prior to the date of the conference the full delegate fee is payable, however a substitute may be sent.

PLEASE NOTE WE INVOICE UNDER THE NAME "DODS PARLIAMENTARY COMMUNICATIONS"

Signed / Name:

Date:

Please return by fax to **020 7593 5501** or by email to customer.services@westminster-briefing.com