

# Welfare Reforms and Reducing Rent Arrears in 2019: Policy Update, Developing an Effective Strategy and Managing Risk

The Event will take place in Central London | Tuesday 10 September 2019

10.15 **Registration & Refreshments**

11.00 **Chair's Introduction**

11.05 **Policy Developments in Welfare Reforms and Developments in Universal Credit**

- The latest policy developments in welfare reforms and Universal Credit
- Transitioning from Housing Benefit to UC and the impacts for rent in your organisation
- Responding to the challenges posed by direct payment
- An update to the landlords UC guide
- Impact of UC on Housing Associations and Local Authorities
- Planning & preparing for a tougher collection environment
- Timetable for future changes

⇒ ***Paul Howarth, Policy Consultant, Policy in Practice***

⇒ ***Speakers to be announced***

13.15 **Networking Lunch**

14.00 **Developing and Effective Rent Arrears Strategy and Managing Risk**

- Develop a rent arrears management and reduction strategy for your organisation
- Learn from best practice case studies that have implemented innovative, proven rent arrears management and prevention strategies
- Proactively identifying vulnerable households and providing support
- Learn how to reduce rent arrears
- Writing off debts: identifying when arrears are unlikely to be recovered
- Working in partnership to prevent arrears
- Finding solutions when presented with tenants in arrears
- Reviewing the best method for payment
- Alternative Payment Arrangements for UC

⇒ ***Speakers to be announced***

15.30 **Chair's Concluding Remarks & Event Close**

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Please note that all speakers and the agenda are subject to change without notice. For more information contact [Customer.Services@westminster-briefing.com](mailto:Customer.Services@westminster-briefing.com) | 020 7593 5657